**Ending of the Minor Injuries Service at Hamstreet Surgery**

**Ending of the Rural weekend service (held at Tenterden and Hamstreet Surgeries)**

**Establishment of the Urgent Treatment Centre (UTC) at the William Harvey Hospital**

Following a change in national policy, the minor injury service and the rural weekend service (held at Tenterden and Hamstreet surgeries) have been stopped by the CCG as of 30th October 2020.

A new Urgent Treatment Centre (UTC) will start on 1st November at William Harvey Hospital and has been set up to deal with minor illnesses and minor injuries which would normally have been dealt with at this surgery. It will be open 24 hours a day, seven days a week, including bank holidays.

The UTC is located at the William Harvey Hospital and it is open 24 hours a day, 7 days a week.

From 1st November appointments for the following minor illnesses and minor injuries will be dealt with at the UTC and appointments should be booked by calling 111

**The service will deal with:**

Strains and sprains

Skin infections and rashes

Eye problems

Coughs and colds

Feverish illness in adult’s

Feverish illness in children

Abdominal pain

Vomiting and diarrhoea

Emergency contraception

Suspected broken limbs

Minor head injuries

Cuts and grazes

Bites and stings

Minor scalds and burns

Ear and throat infections

Any complaints, queries or concerns about this change in service provision should be directed to Kent & Medway CCG [kmccg.ek.urgentandemergencycareteam@nhs.net](mailto:kmccg.ek.urgentandemergencycareteam@nhs.net)

For any other health issues which are not included in the above list, please continue to contact the surgery in the normal way either by calling reception or by submitting an eConsult via the practice website.